



THE VILLA ROMA

Pure Bliss & Comfort

Informational **BOOKLET** 2025

NOV 16 TO NOV 22, WEEK 46

DINING | NIGHT LIFE | ACTIVITIES

Information contained herein is subject to Change

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History of **THE VILLA ROMA**

Welcome to The Villa Roma Resort, a destination for relaxation, entertainment, and family fun, nestled within the beautiful Catskills Mountains and spanning 462 acres, where guests have enjoyed vacationing since 1944.

Originally established by Ernesto and Hilda Vindigni, The Villa Roma Resort began life as a mere quaint boarding house, with only 46 hotel rooms, 10 cabins, a pool, and 2 bocce courts.

From humble beginnings, The Villa Roma Resort flourished to become the resort we know and recognise today. In 1969, Martin Passante, a.k.a. 'Marty', and namesake to Marty's Lounge, located off the hotel's main lobby, became the new owner of The Villa Roma Resort. In the years that followed, The Villa Roma Resort was transformed, by introduction of the grand lobby and the Futura Wing in 1973. Hotel room expansion and the Forum Nightclub followed in 1979, and an Indoor Pool, the Ernesto Wing, indoor tennis and racquetball Courts, an Indoor Sports Complex and languishing lobby areas were completed by 1982.

Which coincided with the introduction of Timeshare to The Villa Rome Resort, an exciting development, and the beginning of The Villa Roma Resort Timeshare adventure, which today offers Timesharing and ownership vacationing across 24 Timeshare buildings, in addition to the now 139 hotel rooms. With its array of activities and amenities, including an 18-hole PGA Golf Course, a spectacular Clubhouse and Chalet with downhill skiing facilities the Villa Roma Resort was set as a Catskills vacation destination hotspot.

In September 2024, The Villa Roma Resort entered its newest and most exhilarating chapter of new ownership, under Fay Hospitality Catskills LLC and Sandeep Wadhwa, as its president and owner. Sandeep has over two decades of experience in the hospitality industry and is committed to preserving the rich tradition of hospitality and fun that has made The Villa Roma Resort a beloved vacation destination for generations. He and his staff are looking forward with a focus on enhancing guest experiences, the hotel and Timeshare facilities, and developing The Villa Roma Resort into an entertainment and festival destination of music and art, as well as supporting and showcasing local talent, for the enjoyment of all vacation seekers, including Timeshare guests, Hotel guests, day trippers and the Callicoon and surrounding Communities.

Currently The Villa Roma Resort employs over 350 employees serving over 162,000 guests' nights every year, and we look forward to continuing to build on these successes, and to welcome, serve and entertain our guests, including our loyal and valued Timeshare guests.

Thank you for choosing to vacation with us, we wish you a very enjoyable and unforgettable stay, and memories made to cherish a lifetime!

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SCAN
Here

FOR ASSISTANCE



SAVE OUR  +1 (518) 303-5691
AND GET 24/7 SUPPORT ON WHATSAPP

24/7 Assistance

The Villa Roma offers a quick and convenient way for guests to access 24/7 assistance.

Simply **scan the QR code** to start a WhatsApp chat with our support team instantly. Whether you have questions, need help with your stay, or have a special request - **we're here around the clock.**

Prefer messaging directly?

You can also **WhatsApp us at +1 (518) 303-5691** for immediate support.



Upcoming Events

- **Stardust Dance Weekend — November 20–23, 2025**

Dance the night away with world-class instructors, workshops, and nightly social dances. A lively, elegant ballroom weekend for beginners and seasoned dancers alike.

- **Cozy Catskills Getaway — Winter Signature Package**

Escape to Villa Roma for cozy winter moments, home-style meals, and live Catskills entertainment. Enjoy a relaxing 3D/2N stay with dining, firepit nights, and seasonal activities.

- **Thanksgiving Special — November 26–30, 2025**

Celebrate Thanksgiving in the Catskills with festive décor, classic holiday flavors, and cherished family moments. Enjoy a grand feast, fun activities, and warm seasonal hospitality.



The Roman Garden

Open daily for Breakfast, Lunch, Dinner & Late Night Snacks. We are offering expanded dinner menu featuring delectable nightly specials. The perfect spot for more informal dining!

Opening Hours

Breakfast: Daily - 8:00 AM to 11:00 AM

Lunch/Dinner Daily: 11:00 AM to 10:00 PM

Late Night Menu:

- Monday-Thursday - 9:00 PM to 11:00 PM
- Friday-Sunday - 9:00 PM to 12:00 AM

Complimentary Early Morning Coffee, 7:30 AM - 8:30 AM

For Reservations x7455

*Disclaimer: The above timings are subject to change.

VILLA CAFE (FORMALLY STARBUCKS COFFEE BAR)

Daily : 8:00 AM to 11:00 PM

We are proud to serve all manner of coffee drinks brewed with Starbucks Coffee. We also offer cookies, cannolis, danishes, macaroons, and other tasty snacks, as well as eight delicious flavors of your favorite ice cream!

PLEASE NOTE: EMPLOYEES WILL BE TAKING THEIR REQUIRED LUNCH BREAK DURING THE DAY SHIFT AS TIME ALLOWS



The 19th Hole at The Villa Roma! (Formally Sports Bar & Grille)

The perfect place for food, drinks, friends & big screen sports action! Serving Wings, Quesadillas, Burgers, Nachos, Pulled Pork Sandwiches, Brisket Sandwiches and much more, as well as all your favorite Beers and Cocktails in a relaxing atmosphere.

Wings! Quesadillas! Burgers! And More!

Bar Daily : 11:00 AM - 10:00 PM

Kitchen Daily : 11:00 AM - 9:00 PM

*Disclaimer: All times & dates are subject to change.

Monday to Sunday

BUFFET BREAKFAST

8:00 AM - 9:30 AM

PRICE:

\$20.00 per adult | \$14.00 per child (12 & under)

DINNER

5:30 PM - 8:30 PM

5 Course Dinner Option

Includes: Soup or Salad, Appetizer, Pasta, Entrée and Dessert

PRICE:

\$60.00 per adult | \$30.00 per child (12 & under)

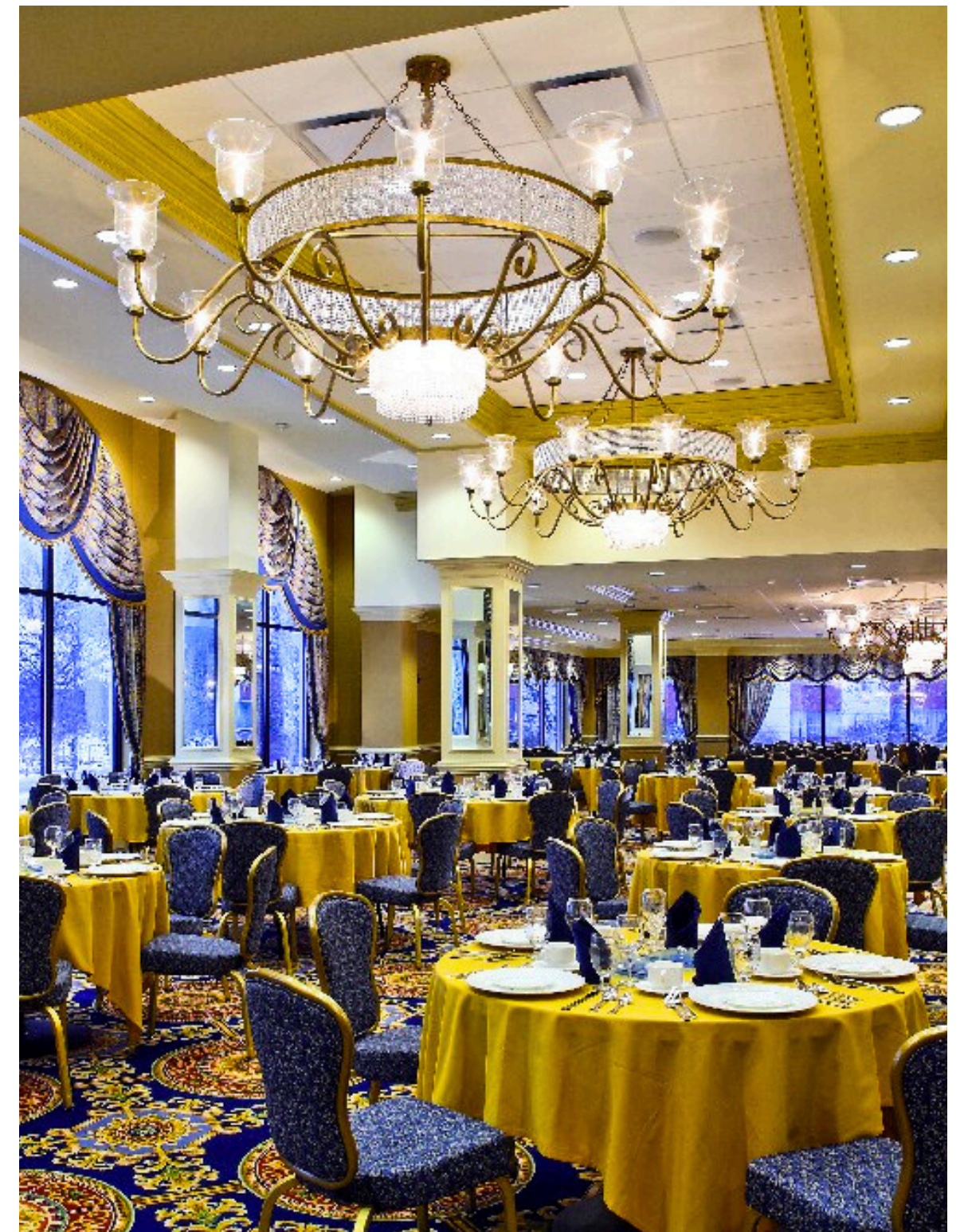
*Indulge in Flavors. Explore Our Meal Packages
at Alba Nuova.*

8 Curated Meal Packages, Endless Flavor
Smart Bookings. Smarter Savings



Alba Nuova

(Formally Main Dining Room)



Caesar's Night Dinner (Thursdays Weekly)

PRICE:

\$66.00 per adult (includes one complimentary glass of wine; additional glasses charged separately) | **\$33.00 per child** (12 & under)

À la Carte Adult and Children's Dinner Menus Available (Excludes Caesars Night)

The **À la Carte Menu** features individually priced courses to suit your preferences.
The **Children's Menu** includes a variety of kid-friendly favorites designed just for young guests.

An 18% gratuity will be added to all Dining Room checks for the waitstaff and bus staff.

An 8% sales tax will be applied to all food and beverage purchases.

RESERVATIONS:

We encourage you to book your dining reservation in advance via our website. When booking via our website, you will receive a DISCOUNT. Please click here: villaroma.com/dining-lounges/alba-nuova

Alternatively, please contact Alba Nuova directly on Ext. 4032, or on Ext. 7527 after 3 PM, to book your dining reservation or for any other dining enquiries you may have.

PAYMENT:

If you have booked your Dining reservation via our website, you will receive a booking and payment confirmation. Please present this to your Maître d' on arrival.

We also accept card payment at Alba Nuova, but we encourage you to book your dining reservation in advance via our website to take advantage of the online reservation DISCOUNT.

All Food and Beverage is subject to 8% Sales Tax and a gratuity of 18%.

We look forward to hosting you and wish you a very enjoyable dining experience at Alba Nuova!

DISCLAIMER: ALBA NUOVA INFORMATION MAY BE SUBJECT TO CHANGE, INCLUDING TIMINGS AND PRICES

Sunday - Saturday - Breakfast Only - Individual Pricing

Sunday - Saturday \$20.00 pp

Sunday - Saturday - 5 Course Dinner Only - Individual Pricing

Sunday - Wednesday	\$60.00 pp
Thursday Night (Ceasar's Night)	\$66.00 pp
Friday Night	\$60.00 pp
Saturday Night	\$60.00 pp

Sunday - Saturday - Breakfast and 5 Course Dinner - Meal Plan Pricing

Three Day	\$230.40
Four Day	\$302.40
Five Day	\$372.00
Six Day	\$439.20
Seven Day	\$504.00

Sunday - Saturday - 5 Course Dinner - Meal Plan Pricing

Three Day	\$172.80
Four Day	\$226.80
Five Day	\$279.00
Six Day	\$329.40
Seven Day	\$378.00

A GRATUITY OF 18% WILL BE ADDED TO ALL DINING ROOM FOR THE WAITERS & BUS STAFF
AN 8% SALES TAX WILL BE ADDED TO ALL FOOD AND BEVERAGES

Sunday - Saturday -Breakfast Only - Individual Pricing

Sunday - Saturday

\$12.00 pp

Sunday - Saturday - Dinner Only Childrens Menu - Individual Pricing

Sunday - Wednesday	\$30.00 pp
Thursday Night (Ceasar's Night)	\$33.00 pp
Friday Night	\$30.00 pp
Saturday Night	\$30.00 pp

*Children ages 3 - 12 will be provided a special "Childrens Menu" for Dinner that will include soup or pasta, salad, choice of entrée' and dessert. The entrée' choices will include a selection of Chicken Fingers, Hamburgers, Pizza, Pasta as well as a couple of children friendly items off the adult menu

Sunday - Saturday - Breakfast and Dinner Childrens Menu- Meal Plan Pricing

Three Day	\$115.20
Four Day	\$151.20
Five Day	\$186.00
Six Day	\$219.60
Seven Day	\$252.00

Sunday - Saturday - Dinner Childrens Menu - Meal Plan Pricing

Three Day	\$86.40
Four Day	\$113.40
Five Day	\$139.50
Six Day	\$164.70
Seven Day	\$189.00

A GRATUITY OF 18% WILL BE ADDED TO ALL DINING ROOM FOR THE WAITERS & BUS STAFF
AN 8% SALES TAX WILL BE ADDED TO ALL FOOD AND BEVERAGES

Forum Night Club

Do you love comedy, music, magic, talent shows, bingo and all sorts of other wonderful entertainment? Then Club Forum, our first-rate nightclub, is the place for you! With nightly performances and outstanding talent, Club Forum is your ticket to a magnificent evening!



Marty's Lounge

Whether you like to dance the night away to live bands and DJs or enjoy movies and sporting events on the big screen, Marty's Lounge offers a plethora of top-notch enjoyment! Our bar is fully stocked with spirits to create a wide variety of magnificent cocktails and libations!



Bar Serata *(Formally Mezzanine Bar)*

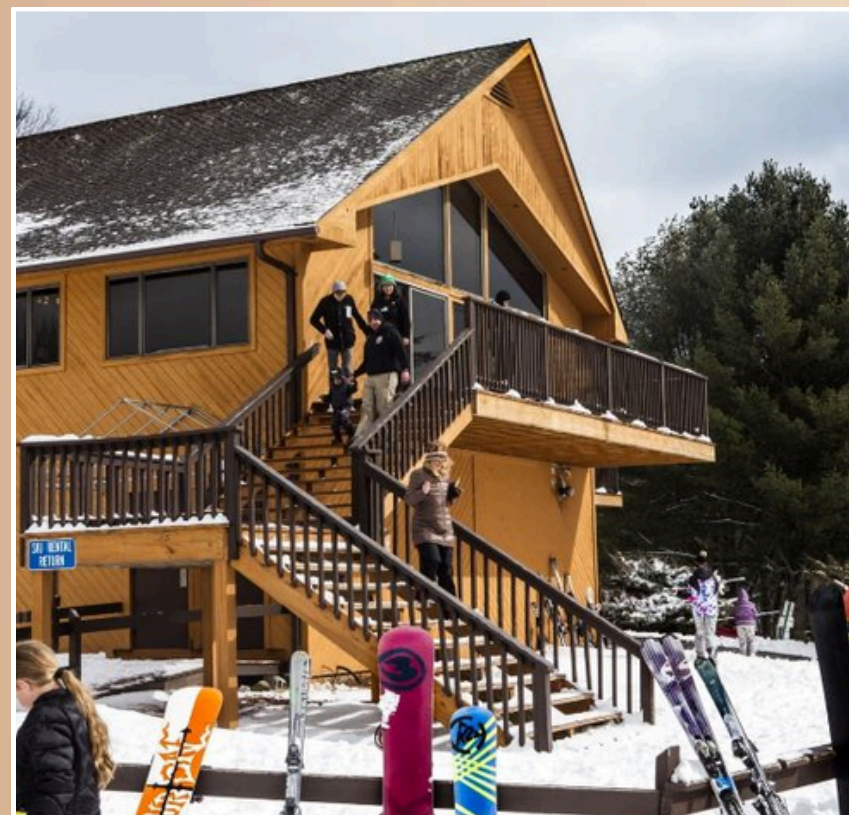
With a piano, flickering fireplace, and a balcony that affords a stunning view of our grounds and pastoral surroundings, the Mezzanine bar is a cozy corner to get away with that special someone, or simply quench your thirst and enjoy the company of other guests and our friendly bar staff.



The 19th Hole

(Formally Sports Bar & Grille)

Do you miss the good old days, when an afternoon or evening out meant sharing a pitcher of beer with your best friends and eating great pub-style food while watching The Big Game on any one of a number of large screen TVs? Well, miss those days no more! Located of the 18th whole of our world class golf course, the Sports Bar is the perfect place to relax after a day on the links, or just to meet and enjoy the company of others.



Altura

(Formerly Ski Chalet Snack Bar & Lounge)

The wintertime Place To Be in Sullivan County! If you're spending the day on the slopes or just looking for a scenic, warm place to enjoy a cozy, chilly day, the Ski Chalet will fulfil your seasonal need for good cheer. Classic comfort foods, hot beverages, and a full bar, along with plenty of music will satisfy your taste for pleasure. The perfect place for children's parties!

*Open Seasonally

Nightlife

Live stage shows: Singers, Comics, Revues, Novelty Acts!

*We reserve the right to modify, reschedule, or cancel any event at our discretion. In such cases, refunds or adjustments to future bookings will be managed in accordance with our established policies. Guests will be notified of any changes as soon as possible. We are not responsible for any additional costs incurred due to cancellations or rescheduling

*Bar Serata Will Be Open Ext: 4/1/5
(Formally Mezzanine Bar)*

Daily: 4:00 PM–12:00 AM

Daily Happy Hour: 4:00 PM–6:00 PM

Venue bars will be available for our nightly shows, depending on location

PLEASE REMEMBER IT IS PROHIBITED BY NYS LAW TO BRING
ALCOHOL INTO ANY LICENSED PREMISE OR HOTEL PUBLIC AREAS

Bowling Ext 7181

See front desk for daily hours

*Fitness Center
Ext 7504*

Mon-Fri: 7:30 AM-8:30 PM
Sat & Sun: 8:00 AM-5:00 PM

Indoor Fun Park

Check Front Desk for Hours

Racquetball & Wallyball Ext 7503

10:00 AM-5:00 PM Daily

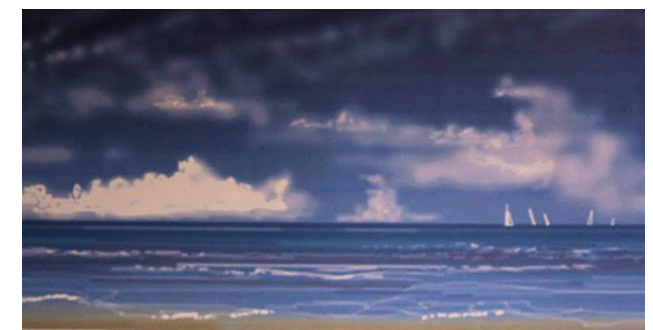
Our Sports Center Also Features Options for Basketball and Soccer!

Paintball

Sign up at Service Desk before 11:00 AM for same day (after 11:00 AM for following day) Minimum 8 persons sign up required, \$40 per person (See Service Desk for details) — Ext: 7071

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Fitness **CENTER**



VILLA ROMA



All located at the sports center in the lower parking lot

RECREATION!

(15)

Fun & Games

INFORMATION

Tickets may be purchased for \$2.00 a piece at the Front Desk in the hotel lobby for any activities that require tickets

<i>Activity</i>	<i>Price</i>	<i>Restrictions/Notes</i>
Bounce Houses	See front desk for daily hours	
Gym	Mon–Fri: 7:30 AM–8:30 PM Sat & Sun: 8:00 AM–5:00 PM Must be at least 14 years of age to use equipment	
Indoor Bocce Courts	Complimentary	Equipment Deposit
Tennis	Complimentary	
Outdoor Basketball (3Hoops)	Complimentary	See Attendant For Ball





Indoor Wally Ball Court (1)	Complimentary	See Attendant For Ball
Outdoor Pool	Complimentary	Seasonal
Pickleball	Rental deposit	Rental deposit
Game Room & Arcade	Sun–Thurs: 10:00 AM–10:00 PM Fri & Sat: 10:00 AM–12:00 AM Closed from 5:00 PM–6:30 PM for cleaning	
Indoor Racquetball (2 Courts)	\$20.00/hour per Court: guests Daily 10:00 AM-5:00 PM	\$3.00 Racquet Rental available Includes seyewear
Bowling	6 tickets per person per game	Includes shoe rental
Zipline	See front desk for daily hours	
Bumper Boats	See front desk for daily hours	
Go Karts	See front desk for daily hours	

Villa Roma **GOLF COURSE**

📞 CALL 845-887-5097 FOR TEE TIMES
OR GO ONLINE TO BOOK A TEE TIME AT:

🌐 VILLAROMA.COM/GOLF

Timeshare Wednesday Special:

🏌️ Timeshare Wednesdays @ Villa Roma Golf Course
\$50.00 per person

Enjoy a full round of 18 holes on our beautiful course.

📞 To book your Tee times/rentals: Call 845-237-5820

Or

Go to our website at villaroma.com

Propper golf attire is required
NO outside alcohol allowed

Propper golf attire is required

NO outside alcohol allowed



NO OUTSIDE COOLERS PERMITTED ON THE COURSE

RECREATION!

Daily Golf Fees: Fall 2025

MAY 12TH TO OCTOBER 5TH / OCTOBER 6TH – CLOSE
MID-WEEK: MONDAY – THURSDAY
WEEKEND: FRIDAY – SUNDAY

18 HOLES MID-WEEK	18 HOLES WEEKEND	9 HOLES MID-WEEK	9 HOLES WEEKEND
\$50.00 all day	\$55.00 all day	\$30.00 all day	\$40.00 all day
Replay - \$30.00	Replay - \$30	Replay \$20	Replay \$20
Rental - \$30.00	Rental - \$30	Rental - \$20	Rental - \$20

ALL RATES INCLUDE GREEN & CART FEES
PROPER ATTIRE IS ALWAYS REQUIRED — NO T-SHIRTS, CUTOFFS, OR JEANS
SOFT SPIKES ONLY
EACH PLAYER MUST HAVE THEIR OWN CLUBS
🚫 NO OUTSIDE ALCOHOL PERMITTED ON THE COURSE

Health & Beauty **FACILITIES**

Bella Salon Services With Sue

Appointments for Salon Services can be made by dialing
845-707-2949 - Call ahead for appointments

Tree Top Healing Spa *Crissy (347) 935-9845*

THERE IS A 24 HOUR CANCELLATION POLICY

Choose from a variety of massage techniques including: Deep
Tissue, Hot Stone & Reflexology, Spa Services are provided on the
2nd level of the Indoor Pool.

or For an appointment: **Call 347-935-9845** or book online at
Book online at <https://treetophealing.com>

Shopping

Tutto's Gift Shop: Ext 4545

Sun–Thurs: 10:00 AM–5:00 PM
Fri & Sat: 10:00 AM–8:00 PM

Villa Roma Boutique: Ext 7091

Thurs–Sat: 10:00 AM–5:00 PM





Pool & Hot Tub

Outdoor Pool - Closed
Outdoor Adults Only Hot Tub - Closed
Indoor Pool
Daily: 10:00 AM–8:00 PM
Closed: 12:30 PM–1:30 PM
Splash (Pool Grill) - Closed
Pool Bar - Closed

*Pool hours of operation may change on a daily basis, due to reasons such as inclement weather conditions, and that all pool information will be available daily at the Front desk & Service desk.

PAVER STONES ARE NATURALLY UNEVEN. PLEASE WALK CAREFULLY!

NO OUTSIDE ALCOHOL OR GLASS IS ALLOWED IN THE POOL AREA!

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Planned **ACTIVITIES**

Be sure to participate in Doc Holiday's Legendary Activities

Bocce, shuffleboard & ping pong tournaments, bingo, horse racing, game shows, daily movies, line dancing, jewelry making, crafts and tie-dye, live turtle racing, Minute to Win It, heart-healthy walks, duck races, games and so much more—non-stop fun awaits at The Villa Roma!

DOC & HIS STAFF WILL KEEP YOU BUSY ALL DAY LONG!
Please check the daily activity sheet for more information

Indoor Game Room & Arcade!

Sunday - Thursday 10:00 AM-10:00 PM

Friday & Saturday 10:00 AM-12:00 AM

***Closed From 5:00-6:30 PM For Cleaning**

Indoor Bocce, Indoor Shuffleboard, Ping Pong, Pool, & Children's Soft Play area.
WE NOW HAVE PICKLE BALL!

Local **ADVENTURE**

- **KARTRITE INDOOR WATERPARK :**
Monticello Visit www.thekartrite.com for information on Day Splash Pass availability.
- **CALLICOON THEATER :**
www.callicoontheater.com
- **CATSKILL PHEASANTRY & CLAYS :**
Callicoon: Bird Hunts, Sporting Clays, fly fishing.
www.catskillpheasantry.com
- **FORTRESS BIKES :**
Bicycle rentals right next to the O&R Rail Trail.
- **CATSKILL FLY FISHING MUSEUM :**
Livingston Manor. www.catskillflyfishing.org.
- **FARMERS' MARKETS :**
Callicoon: Sunday, 11:00 AM-2:00 PM
- **HIKING IN SULLIVAN COUNTY :**
www.trailkeeper.org

Off Site Attractions

THE NEW RESORTS WORLD CATSKILLS CASINO

Where Gaming meets Luxury!

VISIT HISTORIC DOWNTOWN HONESDALE, PA!

Whether you love the history of the American Railroad, classic churches and architecture, quaint little stores, or tax-free clothing shopping, Honesdale Pennsylvania has a lot to offer anyone who wishes to revisit what small town America was and is really about. How charming is Honesdale? The song Winter Wonderland was written about the cute little park in front of the historic Honesdale Courthouse as it lay covered in snow, by local resident Richard B. Smith. A visit to this small town is always sure to provide a pleasant trip back in time to yesteryear!

<https://en.wikipedia.org/wiki/Honesdale,%20Pennsylvania>

<https://historichonesdale.com>

Covered bridges - winter festivals - local distilleries, breweries & farm markets hiking trails galleries/antiques Kartrite water park - and so much more! Plus small town excursions to Jeffersonville, Callicoon & Narrowsburg Legoland NY a perfect stop on the way to and from the Villa Roma!

Local Information available at the service desk, EXT. 7071 The Service Desk also has information on self driving tours of local towns, distilleries & breweries, covered bridges and more...

Wifi

Complimentary Throughout the Resort, Connect to “hotel Guest“, and Accept the “terms & Conditions”

Complimentary Shuttles

Our Shuttles will take You to Any On-Site Destination. Dial "0" From Any The Villa Roma Phone to Call for The Shuttle. Cell: 845 887 4880 x0 or x7071

Housekeeping / Maintenance

Dial "0" from any The Villa Roma phone and an operator can reach them for services you may need. Cell: 845 887 4880 x0 or x7071

Charging to Your Room

You must have authorized a \$910.00 pre-authorization on a credit card and received the white Villa Roma charge cards at check-in. Present your white charge card to the outlet cashier for charging.

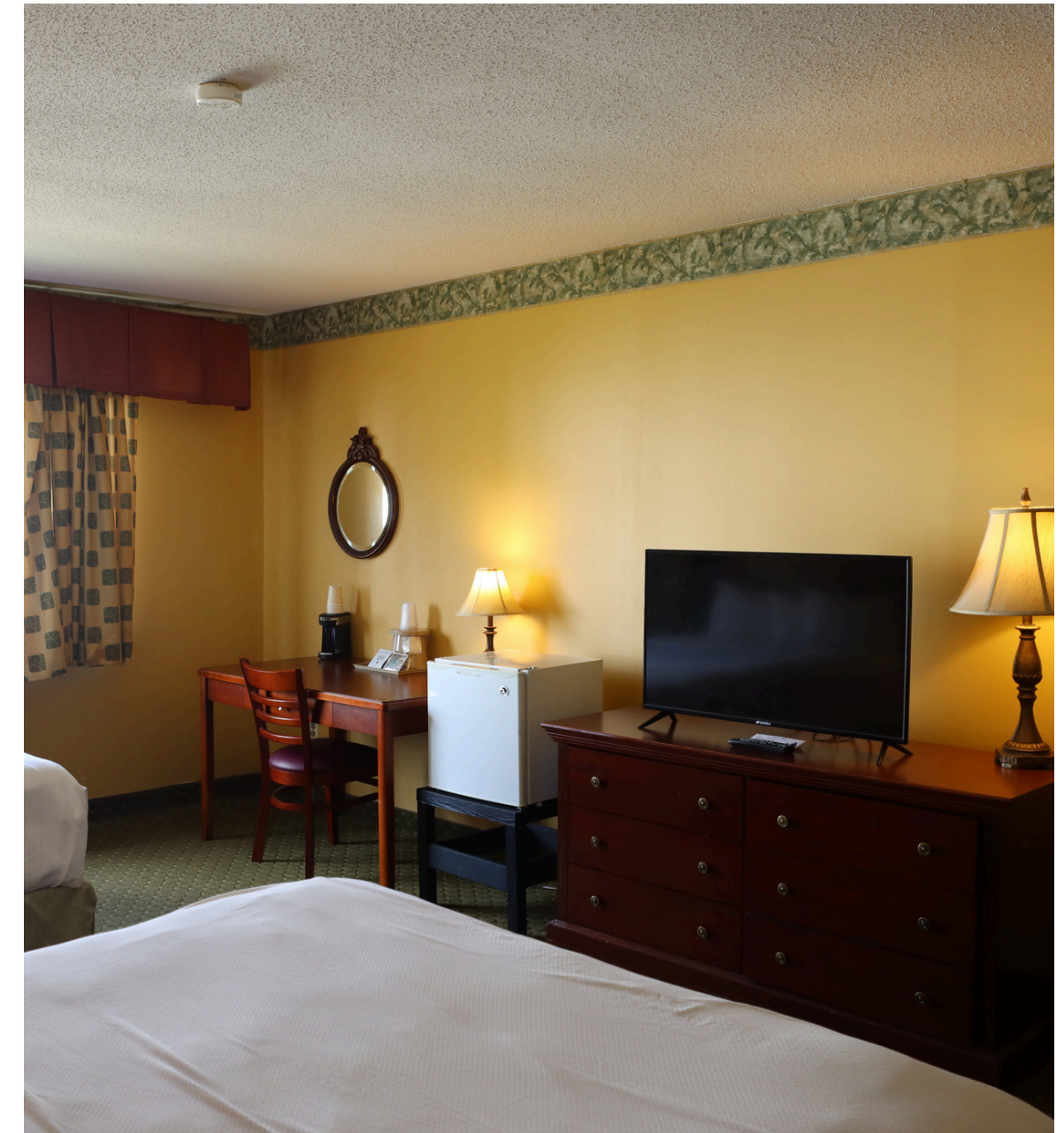
Room Keys

If you put your room keys near a cell phone or anything magnetic it will deactivate your room keys.

Timeshare Office

Open daily 9:00 AM-5:00 PM, (845)887-4137 ext. 7010

Helpful **INFORMATION**



Please remember that only room charges or credit card payments are permitted at all The Villa Roma Outlets

Frequently **ASKED QUESTIONS**

Please contact our Timeshare office at 845 887
4137 ext. 7010 for detailed information.

If my bill is all settled, do I still have to check out at the Timeshare office, or the Hotel front desk?

No. You may simply leave your keys in a conspicuous location in your room when you leave. However, If you wish to stop by either location to let us know how you enjoyed your stay with us, and your impression of our facilities, feedback is always encouraged and appreciated.

Are there laundry facilities located in the timeshare units?

Laundry rooms are in the timeshare building & shared, not in the units.

Where can I get some ice?

Ice machines are located in an alcove labeled "Vending and Ice," located on the first floor, near the gift shop.

Are we allowed to bring our pets with us during our stay at the Villa Roma Resort?

Only ADA service animals are welcome, within certain guidelines, and with certain fees and restrictions.

What time do we need to be out of our Timeshare unit on the final day of our stay at the resort?

Checkout is at 10:00am. You may stay on premises and enjoy yourselves until you are ready to leave.

What kind of household goods and items can we expect to find in our Timeshare unit?

Upon check-in, you will be given an inventory sheet for you to review and to go over with your housekeeper, if you are staying in a Timeshare unit with a kitchen area. This sheet will list a wide variety of items, ranging from kitchen appliances to standard household items (irons, alarm clocks, sheets, towels, toiletries, etc.) If you don't have what you need, please call us, to let us know what you need! You may call us at any of the following numbers: The Timeshare Office: Ext. 7179/7010 or Service Desk: Ext. 7071. (from 9:00 AM-5:00 PM) After 5:00 PM, you may call the Hotel operator at Ext. 0 (this number is accessible 24 hours a day).

Unit Checkout PROCEDURES

BEFORE DEPARTING YOUR UNIT PLEASE DO THE FOLLOWING:

Be sure to bag all your garbage and tie the bag closed. Please load your dishwasher with all your used and dirty dishes and silverware and initiate the clean cycle. Be sure that all pots & pans are cleaned before you depart.

FAILURE TO DO SO, MAY RESULT IN AN ADDITIONAL CLEANING FEE

We appreciate your cooperation with these simple tasks in order to facilitate the readiness of the Unit for the next owner's arrival



Daily NYC to Villa Roma Transport – Now 7 Days a Week!

Exciting news! Coach USA ShortLine is now operating daily services (Monday–Sunday, all year round) between New York City and Villa Roma Resort via Monticello. Whether you're planning a getaway to Villa Roma, a business trip, or heading to the Catskills Festival, we've got you covered with a comfortable and reliable ride.

Daily Schedule

NYC to Villa Roma (via Monticello)

- 📍 Departs from Port Authority, NYC - 9:30 AM
- 📍 Stops at Monticello Terminal - 11:30 AM
- 📍 Arrives at Villa Roma Resort - 12:05 PM

Villa Roma to NYC (via Monticello)

- 📍 Departs from Villa Roma - 1:30 PM
- 📍 Stops at Monticello Terminal - 2:00 PM
- 📍 Arrives at Port Authority, NYC - 4:00 PM

Booking Made Easy!

Reserve your seat now at www.coachusa.com and search for Port Authority to The Villa Roma Resort. The schedule and ticket options will be available for easy booking.

OPERATOR/SHUTTLE - 845-887-4137 EXT. 0

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The Villa Roma Shuttles

What is the schedule for the shuttle busses?" This is among the most frequently asked questions at The Villa Roma service desk. The answer is simpler than you might think: "they are always running." The Villa Roma Resort's shuttle busses are scheduled to run from early in the morning, until late at night, to accommodate every guest's needs. A shift change in the late afternoon is the only time there might be a slight interruption in service, however, in most cases the transition between drivers is seamless, and will never even be noticed.

In fact, in the summertime, during our winter sports season, and when large groups are staying at the hotel, we often have two busses running simultaneously. The shuttles always park in the hotel's front circle (in the front of the main lobby). They wait there until a guest requests to be taken somewhere on property, or until a guest calls from one of the outlying buildings to request a ride. The shuttles will travel anywhere on property that a guest requests (the time share buildings, the sports complex, the stables, the ski chalet, the go karts & the golf club house, etc.). When the shuttles have completed a trip, they come back to the front circle and await further instruction from the guests they are here to serve.

The shuttles do not provide rides to local towns, the Resorts World Catskills Casino, Bethel Woods Center for the Arts, or any other local destinations, except under rare, and prearranged circumstances. As always, you can expect our drivers to be professional, helpful and courteous. Your understanding in waiting your turn for the shuttles to finish delivering other guests to their destinations before they pick you up will be very much appreciated. Your patience will help greatly in assuring everyone has a fun experience, and a quality stay at our resort. Thank you so much!

