





Informational BOOKLET

FEBRUARY 16TH TO FEBRUARY 23RD, WEEK 7 DINING I NIGHT LIFE I ACTIVITIES

Information contained herein is subject to Change

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The History of the VILLAROMA

Welcome to the Villa Roma Resort, a destination for relaxation, entertainment, and family fun, nestled within the beautiful Catskills Mountains and spanning 462 acres, where guests have enjoyed vacationing since 1944.

Originally established by Ernesto and Hilda Vindigni, the Villa Roma Resort began life as a mere quaint boarding house, with only 46 hotel rooms, 10 cabins, a pool, and 2 bocce courts.

From humble beginnings, the Villa Roma Resort flourished to become the resort we know and recognise today. In 1969, Martin Passante, a.k.a. 'Marty', and namesake to Marty's Lounge, located off the hotel's main lobby, became the new owner of the Villa Roma Resort. In the years that followed, the Villa Roma Resort was transformed, by introduction of the grand lobby and the Futura Wing in 1973. Hotel room expansion and the Forum Nightclub followed in 1979, and an Indoor Pool, the Ernesto Wing, indoor tennis and racquetball Courts, an Indoor Sports Complex and languishing lobby areas were completed by 1982.

Which coincided with the introduction of Timeshare to the Villa Rome Resort, an exciting development, and the beginning of the Villa Roma Resort Timeshare adventure, which today offers Timesharing and ownership vacationing across 24 Timeshare buildings, in addition to the now 139 hotel rooms. With its array of activities and amenities, including an 18-hole PGA Golf Course, a spectacular Clubhouse and Chalet with downhill skiing facilities the Villa Roma Resort was set as a Catskills vacation destination hotspot.

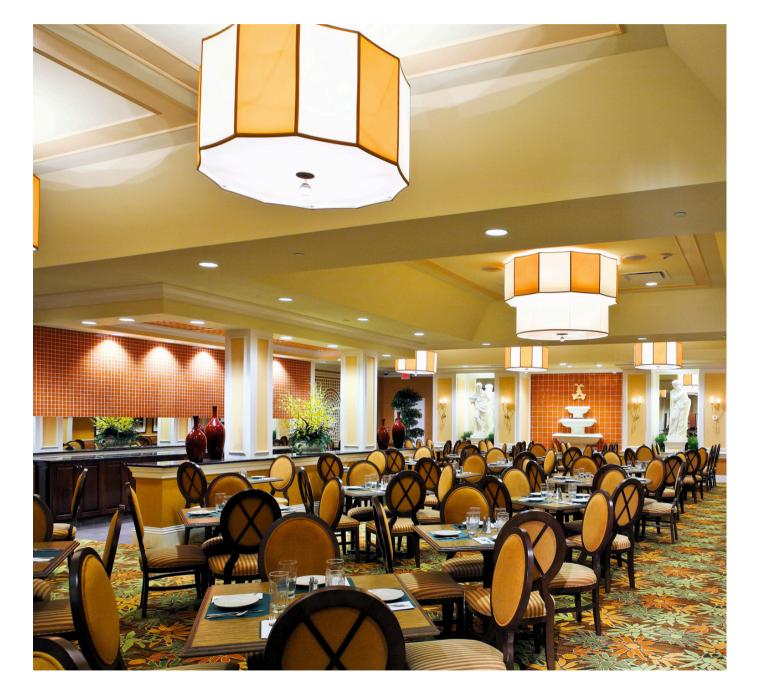
In September 2024, the Villa Roma Resort entered its newest and most exhilarating chapter of new ownership, under Fay Hospitality Catskills LLC and Sandeep Wadhwa, as its president and owner. Sandeep has over two decades of experience in the hospitality industry and is committed to preserving the rich tradition of hospitality and fun that has made the Villa Roma Resort a beloved vacation destination for generations. He and his staff are looking forward with a focus on enhancing guest experiences, the hotel and Timeshare facilities, and developing the Villa Roma Resort into an entertainment and festival destination of music and art, as well as supporting and showcasing local talent, for the enjoyment of all vacation seekers, including Timeshare guests, Hotel guests, day trippers and the Callicoon and surrounding Communities.

Currently the Villa Roma Resort employs over 350 employees serving over 162,000 guests' nights every year, and we look forward to continuing to build on these successes, and to welcome, serve and entertain our guests, including our loyal and valued Timeshare guests.

Thank you for choosing to vacation with us, we wish you a very enjoyable and unforgettable stay, and memories made to cherish a lifetime!



Roman Garden CAFE



ICE CREAM PARLOR/STARBUCKS COFFEE BAR Sunday - Saturday 8:00 AM-11:00 PM

Open daily for Breakfast, Lunch, Dinner & Late Night Snacks. We are offering expanded dinner menu featuring delectable nightly specials.

Café Hours

Sunday -Thursday 8:00 AM-10:00 PM Friday-Saturday 8:00 AM-11:00 PM The perfect spot for more informal dining!

Reservations are Requested Extension 7455 Complimentary Early AM Coffee, 7:30 AM-8:30 AM

Sports Bar Now Open at the Golf Clubhouse at Villa Roma!

Wings! Quesadillas! Burgers! And More!

• Sunday: 12:00 PM -10:00 PM

• Monday: 12:00 PM -10:00 PM

• Tuesday: 12:00 PM -10:00 PM

• Wednesday: 12:00 PM -10:00 PM

• Thursday: 12:00 PM -10:00 PM

• Friday: 12:00 PM -11:00 PM

• Saturday: 12:00 PM -11:00 PM

Kitchen closes at 9:00 PM

The Main Dining Room of the Hotel will be opened 7 Nights

Breakfast Hours: Monday - Friday 8:00 AM- 9:30 AM
Brunch: Saturday & Sunday 10:00 AM- 2:00 PM
Dinner Hours: Sunday - Wednesday 6:00 PM- 7:00 PM
Thursday 6:00 PM- 7:30 PM, Friday & Saturday 6:30 PM - 8:30 PM

Hla Carte Dinner Reservations

DINNER ADULT/CHILD

Sunday – Wednesday \$49.00 / \$25.00 Thursday (Caesars Night) \$59.00 / \$30.00

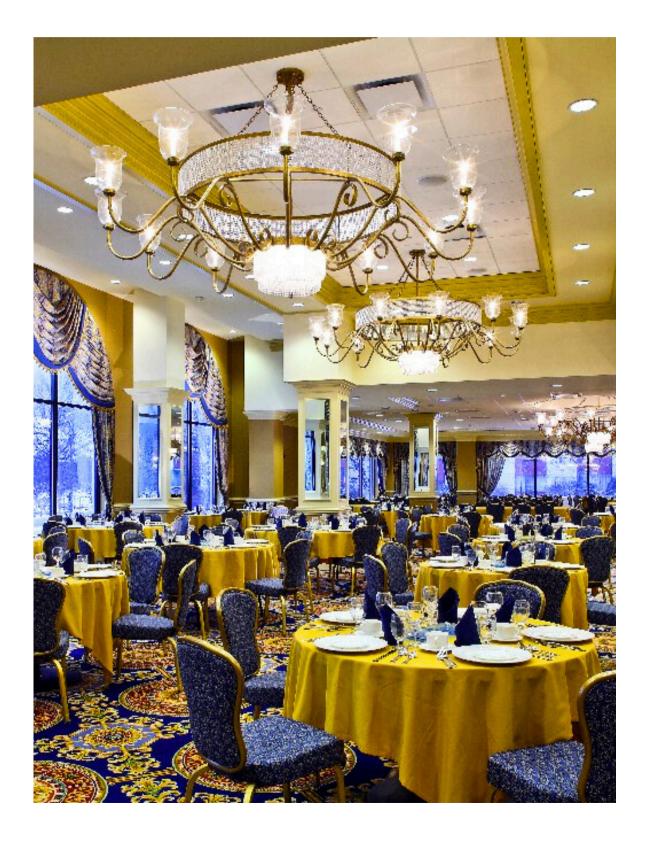
> Catskill Festival -Includes Entertainment

FRIDAY & SATURDAY NIGHT

ADULT/CHILDREN

\$59.00 / \$30.00

Main DINING ROOM



Hla Carte Breakfast Reservations

BREAKFAST

Monday – Friday

ADULT/CHILD

\$ 14.95 / \$9.95

Dinner Meal Plan (Not Hvailable for Catskill Festival)

ADULT/CHILD

4 NIGHT MEAL PLAN
3 NIGHT MEAL PLAN

\$195.00 / \$95.00 \$147.00 / \$70.00

Catskill Festival -Includes Entertainment

BREAKFAST

ADULT/CHILD

Saturday & Sunday Brunch

\$59.00 / \$30.00

Breakfast & Dinner Meal Plan (Not Hvailable for Catskill Festival)

ADULT/CHILD

4 BREAKFAST & DINNER
3 BREAKFAST & DINNER

\$250.00 /\$130.00 \$190.00 / \$90.00

ALL DINNERS INCLUDE APPETIZERS, PASTA OR SOUP, SALAD, CHOICE OF ENTREE, DESSERT & COFFEE *8% SALES TAX & 18% GRATUITY WILL BE ADDED TO ALL MEAL RATES*

PLEASE CALL THE VILLA ROMA MAIN DINING ROOM
AT 845-887-4881 EXT. 0 OR 4032 ANY DAY AFTER 3PM TO BOOK YOUR MEAL PLAN.

(Subject to change)

Children 12 and under will be provided a special "Children's Menu" at Dinner that will include soup or pasta, salad, choice of entrée and dessert. The entrée choices will include a selection of kid's items such as Chicken Fingers and Pizza as well as a couple of child friendly items off the regular adult menu.

Hny children ordering any item off the Adult Menus will be charged full adult price

All Dinners include appetizers, pasta or soup, salad, choice of entree, dessert & coffee. *8% Sales Tax & 18% Gratuity will be added to ALL Meal Rate. Please call the Villa Roma Main Dining Room at 845-887-4881 ext. 0 or 4032 any day after 3pm to book your meal plan.

(Please be advised that Eleanor's Italian Deli is closed)

Payment of all a la carte meals must be paid at the front desk before going to the main dining room, where you must present your receipt to the maitre'd before being seated. Breakfast will be served in the main dining room on saturday & sunday. A gratuity of 18% will be added to all dining room meals for your wait & bus staff.

For reservations, please call extension 4032 or 7527

IMPORTANT ANY RESERVED MEALS NOT CANCELLED WITH 24 HOURS NOTICE WILL BE CHARGED \$10 PER PERSON, AS A NO SHOW FEE





Forum Night Club

The Club Forum, our lively nightclub, is the place to be for unforgettable entertainment. From side-splitting comedians to legendary acts like Blood Sweat & Tears, there's always something exciting happening to keep you entertained. In the summer, join our very own Doc Holiday for "Villa Roma's Got Talent," a weekly talent competition where winners are invited back for a complimentary weekend and a chance to compete for credits toward future vacations. During the day, the Club Forum hosts fun activities like Bingo and line dancing classes, ensuring there's never a dull moment.

Marty's Lounge

Marty's Lounge is the ultimate late-night destination to unwind and have fun. With a lively dance floor, you can dance the night away to the beats of our DJs or live bands. The full bar offers a wide range of cocktails to sip as you enjoy the vibrant atmosphere under the stars. A TV projection-screen ensures you won't miss any late-night sports or movies, making it the perfect spot for entertainment of all kinds. With its retro charm, Marty's Lounge is the ideal place to relax and enjoy a night out once the kids are asleep. Plus, our happy hour from 5 PM to 6 PM lets you kick off your evening early!





Mezzanine Bar

The Mezzanine Piano Bar offers an intimate and elegant setting on the mezzanine level, highlighted by stunning Murano glass chandeliers that sparkle in the light pouring in from large windows. From here, you can gaze out at Villa Roma's beautiful outdoor fountain and the breathtaking countryside. The soft greens and silvers of the space create an atmosphere of refined sophistication that invites you to linger. Whether you prefer enjoying your drink at the Mezz bar, relaxing on the balcony, or by the flickering fireplace near the grand staircase, the Mezzanine Piano Bar is the perfect spot for a memorable experience.

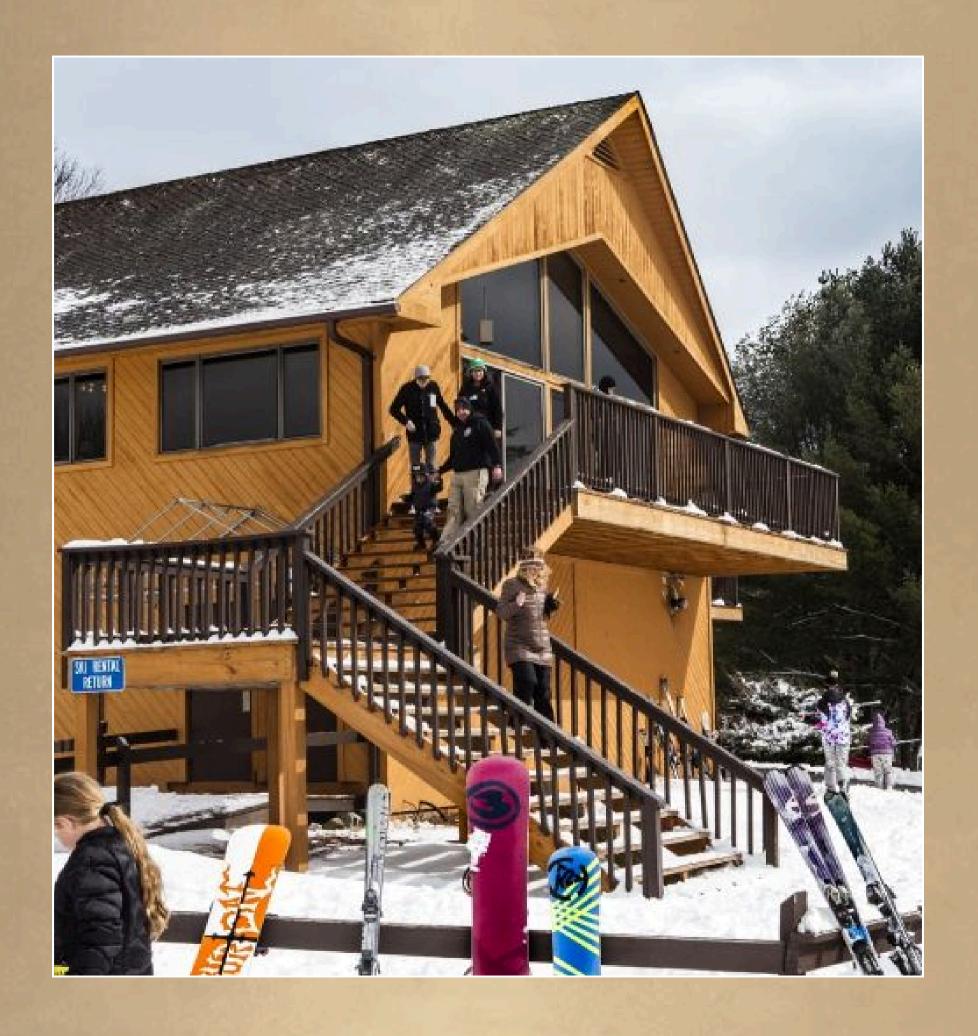
Sports Bar & Grille

Located at the Villa Roma Golf Course, The Sports Bar & Grille is a must-visit for golf enthusiasts and sports fans alike.

Positioned just off the 18th hole, it's the perfect place to unwind and discuss your game while enjoying a delicious pub-style breakfast or lunch. With both indoor and outdoor seating options, along with a fully stocked bar, you can relax with your favorite drink while taking in stunning views of the Catskill Mountains.

Whether you're catching the latest game on multiple big screens or indulging in some friendly conversation with great food, there's something for everyone to enjoy.





Ski Chalet

The Ski Chalet Snack Bar & Lounge is the perfect place to relax and recharge after a day on the slopes. Warm up with a steaming cup of hot chocolate, or enjoy a selection of hot beverages, including tea and coffee, while indulging in classic snacks like hot dogs, chicken tenders, and more. The cozy lounge also features a full bar, offering a variety of drinks to enjoy as you unwind. With music adding to the lively atmosphere, it's the ideal spot to relax, refuel, and socialize. The Ski Chalet is also available for kid's parties, making it a fun and versatile venue during the winter season.

Nightlife

Live stage shows. Singers, Comics, Revues, Novelty Hets!

WEEKLY ENTERTAINMENT

DATE	TIME	LOCATION	NAME	PRICE
16 FEB	1:00 PM-4:00 PM	Ski Chalet	DJ Bobby Blackjack	
16 FEB	5:00 PM-8:00 PM	Sports Bar & Grille	Midnight Slim & Laurie Anne Duo	
16 FEB	6:00 PM-8:00 PM	Music Main Dining	Brad Scribner	
16 FEB	9:00 PM onwards	Marty's Lounge I DJ Bobby Blackjack	close Family Dance Party	
16 FEB	9:00 PM onwards	Forum Nightclub	Comedian Geno Bisconte	

DATE	TIME	LOCATION	NAME	PRICE
17 FEB	1:00 PM-4:00 PM	Ski Chalet	DJ Bobby Blackjack	
17 FEB	9:00 PM onwards	Forum Nightclub	Comedian Mick Thomas	
17 FEB	6:00 PM-8:00 PM	Music Main Dining	Brad Scribner	
17 FEB	9:00 PM onwards	Marty's Lounge I DJ Bobby Blackjack	close Family Dance Party	
17 FEB	5:00 PM-8:00 PM	Sports Bar	Albi Beluli	
18 FEB	6:00 PM-8:00 PM	Music Main Dining	Brad Scribner	
18 FEB	9:00 PM onwards	Marty's Lounge I DJ Bobby Blackjack	close Family Dance Party	
18 FEB	9:00 PM onwards	Forum Nightclub	Doc & Joy's tribute to the troops	

	DATE	TIME	LOCATION	NAME	PRICE
	.9 FEB	5:00 PM- 8:00 PM	Sports Bar & Grille	Midnight Slim & Laurie Anne Duo	
1	.9 FEB	9:00 PM onwards	Forum Nightclub	Magician Doug Wonder	
1	.9 FEB	6:00 PM-8:00 PM	Music Main Dining	Brad Scribner	
1	.9 FEB	9:00 PM onwards	Marty's Lounge I DJ Bobby Blackjack	close Family Dance Party	
2	0 FEB	9:00 PM onwards	Forum Nightclub	Comedian Jeff Norris	
2	20 FEB	6:00 PM-8:00 PM	Music Main Dining	Brad Scribner	
2	20 FEB	9:00 PM onwards	Marty's Lounge I DJ Bobby Blackjack	close Family Dance Party	
2	20 FEB	-	Main Dining Room	Gordon George	

Friday through Sunday is the Catskills festival.

The Mezzanine Bar Will Be Open

Daily Happy Hour 5:00 PM-7:00 PM, reduced prices at all bars when open.

Sun-Thurs 3:00 PM - Closing / Sat 12:00 PM—Closing

Venue bars will be available for our nightly shows, depending on location



Villa Roma SKIAREA









THE OPENING OF THE SKI AREA IS WEATHER DEPENDENT

Skiing & Snowboarding

\$40.00 per day LIFT TICKET

\$40.00 per day SNOWBOARD RENTAL

\$35.00 per day

SKI RENTALS

\$15.00 per day HELMET RENTAL

GROUP, SEMI PRIVATE AND PRIVATE SKI LESSONS AVAILABLE

Tubing

LIFT TICKET: \$25.00 PER SESSION

Height requirement: 43 inches Only 1 person permitted on tube at a time Tubing available 2/15-2/23 10:00 AM-6:00 PM Sundays 10:00 AM-4:30 PM

Ski Chalet

Friday 2/14 3:00 PM-9:00 PM Saturday 2/15 10:00 AM-6:00 PM Sunday 2/16 10:00 AM-5:00 PM Mon-Thurs 2/17-2/20 10:00 AM-6:00 PM Friday 2/21 10:00 AM-9:00 PM Saturday 2/22 10:00 AM-6:00 PM Sunday 2/23 10:00 AM-5:00 PM

SKI CHALET SCHEDULE THROUGH THE WEEK. BAR AND CAFE SHOULD BE OPEN THROUGHOUT

ALL SKI AREA ACTIVITIES ARE WEATHER PERMITTING PLEASE SEE DAILY SHEET FOR TIMES

Bowling Ext 7181

Fitness Center Ext 7504

CLOSED UNTIL FURTHER NOTICE

Mon-Fri: 7:30 AM-8:30 PM Sat & Sun: 8:00 AM-5:00 PM

Indoor Fun Park

Including Inflatable Bounce Houses, Spider Climb & Rock Wall Bounce Houses: By Request

Racquetball & Wallyball Ext 7503

10:00 AM-5:00 PM Daily
Our Sports Center Also Features Options for Basketball and Soccer!

Paintball

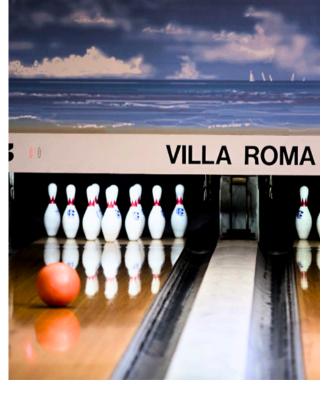
Sign up at Service Desk before 11:00 AM for same day (after 11:00 AM for following day) Minimum 8 persons sign up required, &40pp (Games take approx. 2 /12 hrs.)

Fitness CENTER









All located at the sports center in the lower parking lot

Fun & Games INFORMATION

Tickets may be purchased for \$2.00 a piece at the Front Desk in the hotel lobby for any activities that require tickets

Hetivity	Price	Restrictions/Notes
Bounce Houses	Complimentary	Must Be 42" Tall Max @ 72" Tall 200lbs
Game Room	\$5 Equipment Deposit	\$ Returned if No Damage to Equipment
Gym	Complimentary	Must be 14 & older
Pickleball	Rental deposit	Rental deposit
Indoor Basketball Hoop (1)	Complimentary	See Attendant for Ball
Indoor Bocce Courts	Complimentary	Equipment Deposit
Indoor Racquetball (2 Courts)	\$20.00/hour per Court: guests	\$3.00 Racquet Rental available Includes seyewear







Indoor Wally Ball Court (1)	Complimentary	See Attendant For Ball
Outdoor Basketball (3Hoops)	Complimentary	See Attendant For Ball
Rockwall	3 tickets per 2 tries	Must be 42" Tall
Tennis	Complimentary	
Spider Mountain	Complimentary	
Outdoor Pool	Complimentary	Seasonal
Paintball Games	\$40.00 per person	Players Must be 10+ to Play; need at Least 8 ppl for a Game
Bowling	6 tickets per person per game	Includes shoe rental
Zipline	8 tickets per person per ride	Seasonal
Bumper Boats	4 tickets per person per boat	Seasonal
Go Karts	8 tickets per person per kart	Seasonal





Health & Beauty FACILITIES

Indoor Pool

Saturday and Sunday 12-cl (k 12-9) Open 10:00 AM - 8:00 PM Closed Daily 1:00 PM - 2:00 PM

Tree Top Healing Spa Services With Crissy (347) 935-9845

THERE IS A 24 HOUR CANCELLATION POLICY

Choose from a variety of massage techniques including: Deep Tissue, Hot Stone & Reflexology, Spa Services are provided on the 2nd level of the Indoor Pool.

Bella Salon Services With Sue

Appointments for Salon Services can be made by dialing 845-707-2949 Services include Hair, Manicure & Pedicure.



Planned ACTIVITIES

Be sure to participate in Doc Holiday's Legendary Activities

Bocce & Shuffleboard Tournaments, Bingo, Horse Racing, Game Shows, Texas Hold'em Tournament, Daily Movies, Line Dancing, Snowman Crafts, Jewelry Making, Ginger Bread House Decorating, Christmas Door Decorating Contest, Paint & Sip with Keith Plus More Games, Contests and Crafts.

DOC & HIS STAFF WILL KEEP YOU BUSY ALL DAY LONG! Please check the daily activity sheet for more information

Indoor Game Room & Hreade!

Sunday - Thursday 10:00 AM - 10:00 PM Friday & Saturday 10:00 AM - 12:00 PM Indoor Bocce, Indoor Shuffleboard, Ping Pong, Pool, & Children's Soft Play area.

WE NOW HAVE PICKLE BALL!

Shopping

Tutto's Gift Shop: Ext 4545Souvenirs, Gifts, Logo Items, Sundries

Villa Roma Boutique: Ext 7091
Lady's Fashions & Accessories



Upcoming Events

- Holi
 March 14-16, 2025
- Murder Mystery
 March 16-18, 2025
- Mother's Day Weekend May 9-11, 2025
- Memorial Day Weekend May 23-26, 2025

Local ADVENTURE

- KARTRITE INDOOR WATERPARK:
 Monticello Visit www.thekartrite.com for information on Day Splash Pass availability.
- CALLICOON THEATER: www.callicoontheater.com
- CATSKILL PHEASANTRY & CLAYS:
 Callicoon: Bird Hunts, Sporting Clays, fly fishing.
 www.catskillpheasantry.com
- FORTRESS BIKES:
 Bicycle rentals right next to the O&R Rail Trail.
- CATSKILL FLY FISHING MUSEUM: Livingston Manor. www.catskillflyfishing.org
- FARMERS' MARKETS:
 Callicoon: Sunday, 11:00 AM-2:00 PM
- **HIKING IN SULLIVAN COUNTY**: www.trailkeeper.org

Off Site Attractions

THE NEW RESORTS WORLD CATSKILLS CASINO

Where Gaming meets Luxury!

VISIT HISTORIC DOWNTOWN HONESDALE, PA!

Whether you love the history of the American Railroad, classic churches and architecture, quait little stores, or tax-free clothing shopping, Honesdale Pennsylvania has a lot to offer anyone who wishes to revisit what small town America was and is really about. How charming is Honesdale? The song Winter Wonderland was written about the cute little park in front of the historic Honesdale Courthouse as it lay covered in snow, by local resident Richard B. Smith. A visit to this small town is always sure to provide a pleasant trip back in time to yesteryear!

https://en.wikipedia.org/wiki/Honesdale,%20Pennsylvania

https://historichonesdale.com

Covered bridges - winter festivals - local distilleries, breweries & farm markets hiking trails galleries/antiques Kartrite water park - and so much more! Plus small town excursions to Jeffersonville, Callicoon & Narrowsburg Legoland NY a perfect stop on the way to and from the Villa Roma!

Local Information available at the service desk, EXT. 7071 The Service Desk also has information on self driving tours of local towns, distilleries & breweries, covered bridges and more...

Daily NYC to Villa Roma Transport -Now 7 Days a Week! Skip the Stress, Enjoy the Ride!

Exciting news! Coach USA ShortLine is now operating daily services (Monday–Sunday, all year round) between New York City and Villa Roma Resort via Monticello. Whether you're planning a getaway to Villa Roma, a business trip, or heading to the Catskills Festival, we've got you covered with a comfortable and reliable ride.

Daily Schedule

NYC to Villa Roma (via Monticello)

- Poparts from Port Authority, NYC 9:30 AM
- ₹ Stops at Monticello Terminal 11:30 AM
- Arrives at Villa Roma Resort 12:05 PM

Villa Roma to NYC (via Monticello)

- 📍 Departs from Villa Roma 1:30 PM
- ₹ Stops at Monticello Terminal 2:00 PM
- Arrives at Port Authority, NYC 4:00 PM

Booking Made Easy!

Reserve your seat now at coachusa.com. Simply search for Port Authority to Villa Roma Resort, and your schedule and ticket options will be available.



Convenient Daily Transportation between New York City to Villa Roma Resort Coach USA ShortLine will provide daily transportation services between New York City and Villa Roma Resort seven days a week, all year round.

How to Book Your Ticket

To purchase tickets, visit coachusa.com and search for Port Authority to Villa Roma Resort. The schedule and ticket options will be available for easy booking.

Why Choose Coach USA ShortLine?

- Convenient & Reliable No more worrying about transportation!
- Comfortable Rides Sit back, relax, and enjoy the journey.
- Perfect for Events Heading to the Catskills Festival?
- Arrive stress free and ready to enjoy!

Don't miss out on hassle-free travel! Book your tickets today and ride with ease!

Wifi

Complimentary throughout the Main Hotel & Main House Timeshare, connect to "Villa_Roma_Guest", and accept the "Terms & Conditions" In our outside Timeshare Units, connect to Villa_Roma_Guest-Dist T.S"

Complimentary Shuttles

Our Shuttles will take You to Any On-Site Destination. Dial "0" From Any Villa Roma Phone to Call for The Shuttle. Cell: 845 887 4880 x0 or x7071

Housekeeping / Maintenance

Dial "0" from any Villa Roma phone and an operator can reach them for services you may need. Cell: 845 887 4880 x0 or x7071

Charging to Your Room

You must have authorized a \$910.00 pre-authorization on a credit card and received the white Villa Roma charge cards at check-in. Present your white charge card to the outlet cashier for charging.

Room Keys

If you put your room keys near a cell phone or anything magnetic it will deactivate your room keys.

Timeshare Office

Open daily 9:00 AM-5:00 PM, (845)887-4137 ext. 7010

Helpful INFORMATION



Please remember that only room charges or credit card payments are permitted at all Villa Roma Outlets



If my bill is all settled, do I still have to check out at the Timeshare office, or the Hotel front desk?

No. You may simply leave your keys in a conspicuous location in your room when you leave. However, If you wish to stop by either location to let us know how you enjoyed your stay with us, and your impression of our facilities, feedback is always encouraged and appreciated.

Hre there laundry facilities located in the timeshare units?

Laundry rooms are in the timeshare building & shared, not in the units.

Where can I get some ice?

Ice machines are located in an alcove labeled "Vending and Ice," located on the first floor, near the gift shop.

Hre we allowed to bring our pets with us during our stay at the Villa Roma Resort?

Only ADA service animals are welcome, within certain guidelines, and with certain fees and restrictions.

What time do we need to be out of our Timeshare unit on the final day of our stay at the resort?

Checkout is at 10:00am. You may stay on premises and enjoy yourselves until you are ready to leave.

What kind of household goods and items can we expect to find in our Timeshare unit?

Upon check-in, you will be given an inventory sheet for you to review and to go over with your housekeeper, if you are staying in a Timeshare unit with a kitchen area. This sheet will list a wide variety of items, ranging from kitchen appliances to standard household items (irons, alarm clocks, sheets, towels, toiletries, etc.) If you don't have what you need, please call us, to let us know what you need! You may call us at any of the following numbers: The Timeshare Office: Ext. 7179/7010 or Service Desk: Ext. 7071. (from 9:00 AM-5:00 PM) After 5:00PM, you may call the Hotel operator at Ext. 0 (this number is accessible 24 hours a day).

Please contact our Timeshare office at 845 887 4137 ext. 7010 for detailed information.

Unit Checkout PROCEDURES

BEFORE DEPARTING YOUR UNIT PLEASE DO THE FOLLOWING:

Be sure to bag all your garbage and tie the bag closed. Please load your dishwasher with all your used and dirty dishes and silverware and initiate the clean cycle. Be sure that all pots & pans are cleaned before you depart.

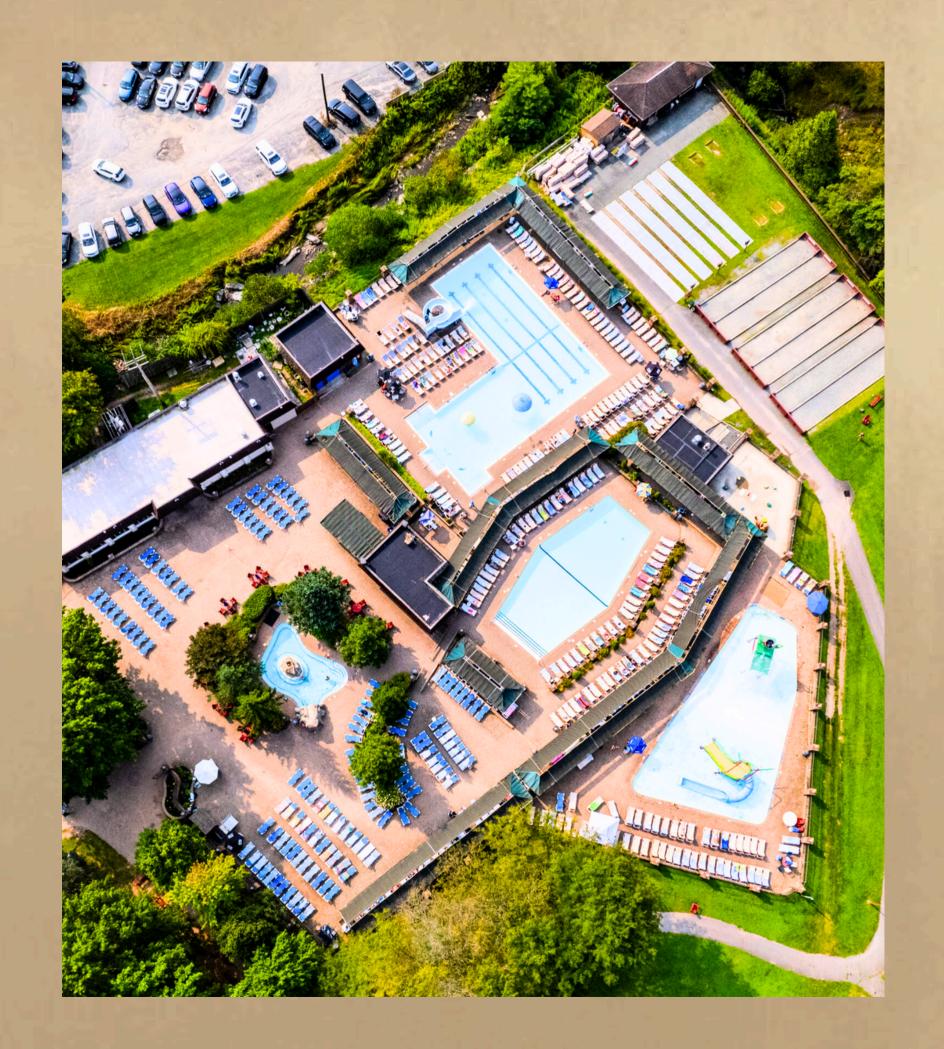
FAILURE TO DO SO, MAY RESULT IN AN ADDITIONAL CLEANING FEE

We appreciate your cooperation with these simple tasks in order to facilitate the readiness of the Unit for the next owner's arrival









The Villa Roma Shuttles

What is the schedule for the shuttle busses?" This is among the most frequently asked questions at the Villa Roma service desk. The answer is simpler than you might think: "they are always running." The Villa Roma Resort's shuttle busses are scheduled to run from early in the morning, until late at night, to accommodate every guest's needs. A shift change in the late afternoon is the only time there might be a slight interruption in service, however, in most cases the transition between drivers is seamless, and will never even be noticed.

In fact, in the summertime, during our winter sports season, and when large groups are staying at the hotel, we often have two busses running simultaneously. The shuttles always park in the hotel's front circle (in the front of the main lobby). They wait there until a guest requests to be taken somewhere on property, or until a guest calls from one of the outlying buildings to request a ride. The shuttles will travel anywhere on property that a guest requests (the time share buildings, the sports complex, the stables, the ski chalet, the go karts & the golf club house, etc.). When the shuttles have completed a trip, they come back to the front circle and await further instruction from the guests they are here to serve.

The shuttles do not provide rides to local towns, the Resorts World Catskills Casino, Bethel Woods Center for the Arts, or any other local destinations, except under rare, and prearranged circumstances. As always, you can expect our drivers to be professional, helpful and courteous. Your understanding in waiting your turn for the shuttles to finish delivering other guests to their destinations before they pick you up will be very much appreciated. Your patience will help greatly in assuring everyone has a fun experience, and a quality stay at our resort. Thank you so much!

